



[buywithconfidence.gov.uk](http://buywithconfidence.gov.uk)



# Trading Standards Approved Business Directory 2019

Gloucestershire, South Gloucestershire,  
Swindon, Bath and North East Somerset and  
Wiltshire Trading Standards





buywithconfidence.gov.uk

Find  
businesses  
you can  
trust



[www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)

# Contents

## Information & Advice

What is Buy With Confidence?	2
How to use this directory	3
Dealing with problems	8
Care at home (Bath and North East Somerset)	12
Buy With Confidence Top Tips	13



## Directory

Aerial Installers	3	Hobbies & Leisure	8
Alarms - Installation & Repair	3	Home Furnishings	8
Architectural Services	3	Legal Services	9
Bathroom Design & Installation	3	Locksmiths	9
Bedrooms	3	Mobility Products and Services	9
Building Contractors	3	Motorcycle Sales	9
Business Supplies	4	Motor Vehicle Hire / Rental	9
Car Repairs / Servicing	4	MOTs	9
Car Sales	6	Opticians / Hearing & Audiology	9
Caravans/Motorhomes	6	Painters & Decorators	9
Carpenter/Joiner	6	Photography and Video Services	9
Carpets & Flooring	6	Petrol/Filling Stations	9
Cleaning - Carpets/Upholstery	6	Pet Services	9
Cleaning - Ovens	7	Pest Control	10
Cleaning Services	7	Plumbers / Plumbing	10
Computer Sales/Support/Repairs	7	Property Maintenance	10
Damp Proofing & Control	7	Removals / Storage	10
Drains / Drainage Services	7	Retail	10
Driveways / Tarmac / Paving	7	Roofing	10
Electrical Appliances Repairs / Spares	7	Security Services	11
Electricians / Electrical services	7	Stonemasons	11
Electronic Cigarettes	8	Telephone Care Lines	11
Estate Agent/Letting Agent	8	Tree Surgery	11
Garage Doors	8	Water Engineers	11
Gardens/Landscaping & Maintenance	8	Windows / Double Glazing	11
Gates & Railings	8	Web Design / Internet Services	11
Heating Services	8		



**[buywithconfidence.gov.uk](http://buywithconfidence.gov.uk)**

## **What is Buy With Confidence?**

We all need to take our car to the garage, clean our garden, find legal advice or someone that can fix our computer. But sometimes the problem is finding the right business. Price is not the only thing that consumers need to consider. When deciding which businesses to use, customer service and trustworthiness are just as important. How can you tell which businesses are good and which aren't?

Buy With Confidence is the UK's largest Trading Standards run approval scheme and one of its key aims is to give legitimate businesses a way to show their commitment to good customer service and trading fairly. All the businesses that are part of the scheme have been independently checked by Trading Standards officers for compliance with the letter and spirit of the law. References are also checked during the audits, and criminal record checks may be required from those businesses working in consumers' homes.

Buy With Confidence provides much-needed assistance to all consumers looking for businesses they can trust. The main focus of the scheme is customer care and it is particularly useful for the elderly and vulnerable members of our communities, who are sometimes preyed upon by unscrupulous rogue traders.

So, whenever you are in need of great service, Buy With Confidence is there for you. You will find in this directory more than 200 members: local businesses in your area. Please feel free to give us your views on how member businesses are performing. Also, if you have had good service from a business that is not in our scheme, you can also recommend them for membership by emailing: [admin@buywithconfidence.gov.uk](mailto:admin@buywithconfidence.gov.uk)

# Directory

## How to use this directory

The directory you have in your hands is a list of all the Trading Standards Approved businesses in Gloucestershire, South Gloucestershire, Bath and North East Somerset, Swindon and Wiltshire. Each business has been vetted, advised and approved by Trading Standards, who continues to monitor them.

The list shows the name, contact details and location of each company categorised by business type, so it is easy for you to find what you are looking for, from plumbers to aerial installers.

The aim of this publication is to provide you with an easy to use list of trusted companies and traders in the region. This information is valid only at the time of print (for an up to date directory you can also check our website, [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)).

### Aerial Installers

Digital TV Systems  
01684 274334  
[www.digitaltvsystems.co.uk](http://www.digitaltvsystems.co.uk)  
Tewkesbury

Moss of Bath  
01225 331441  
[www.mossofbath.co.uk](http://www.mossofbath.co.uk)  
Bath

### Alarms - Installation & Repair

Caremaster  
07947 454767  
Cranmore

FSR Security  
01793 936904 / 07446 875664  
[www.fsrsecurity.co.uk](http://www.fsrsecurity.co.uk)  
Swindon

### Architectural Services

MJF CAD Solutions  
01793 407941 / 07783 226700  
[www.mjfcadsolutions.co.uk](http://www.mjfcadsolutions.co.uk)  
Swindon

### Bathroom Design & Installation

Peter Headland Interiors  
01452 489369 / 0775 3686146  
<http://www.peterheadlandinteriors.co.uk>  
Hardwicke

Veal and Son  
01242 513932 / 07717 732144  
[www.vealandsoncheltenham.co.uk](http://www.vealandsoncheltenham.co.uk)  
Cheltenham

### Bedrooms

Bedlam Beds  
01454 617277 / 07887 853479  
[www.bedlambeds.com](http://www.bedlambeds.com)  
Rudgeway, Bristol

### Building Contractors

A D Smith  
Building Services  
01793 849106  
Wootton Bassett

A.J.Bullingham  
Building Services Ltd  
01452 813155 / 07774 460139  
<http://www.ajbullingham.co.uk>  
Stroud

Avon Builders  
01225 834522  
Bath

Buildall Limited  
01793 323288 / 07967 65 89 70  
[www.buildallltd.co.uk](http://www.buildallltd.co.uk)  
Swindon

Craftbuild Building Services  
01373 301075 / 07793 206025  
<http://www.craftbuildltd.co.uk>  
Frome

Dynamic By Design Limited  
01793 727297 / 07768 774274  
[www.dy-namic.co.uk](http://www.dy-namic.co.uk)  
Swindon

Facelift Home and Garden  
01373 830972 / 07910 337788  
www.facelifthomeandgarden.co.uk

Frome

**Car Repairs / Servicing**

Bath MOT Centre  
01225 444021  
www.bathmotcentre.co.uk

Bath

H Seaman & Son  
01225 743425 / 07885 228747

Bath

C&C Vehicle Servicing  
and Repair  
01985 217407

Warminster

J Crozier  
01761 470394 / 07802 357680  
http://www.crozierbuilders.com

High Littleton, Bristol

Haydon Gate  
MOT Centre Ltd  
01761 439004  
www.haydongatemotcentre.yolasite.com

Radstock, Bath

KL & Son Building Services  
01380 360308  
www.klandsonbuilding.co.uk

Devizes

Molehill Construction Ltd  
01225 353654 / 07799 846404  
http://www.molehillconstruction.com

Bath

Larkhall Garage  
01225 422804  
www.larkhallgarage.com

Larkhall, Bath

Paul's Building and  
Decorating Maintenance  
0117 985 6084 / 07956 189261  
www.pbdmaintenance.co.uk

Patchway

Midland Car Company  
01225 423166  
www.midlandcarcompany.co.uk

Bath

Phoenix Extensions Ltd  
01793 700454 / 07880 341 988  
www.phoenixextensions.co.uk

Swindon

Newbridge Auto Centre Ltd  
01225 423969  
www.newbridgeautocentre.co.uk

Bath

Porte Developments  
01793 834210 / 07906 420712  
www.portedevelopments.co.uk

Swindon

Norton Service  
Station Ltd  
01761 411911  
www.nortonmotcentre.co.uk

Radstock, Bath

R Powers Ltd  
01793 511366

Swindon

Rex Garage Ltd  
01722 334886

Salisbury

RJ Gore & Son  
01761 434658  
www.rjgoreandson.co.uk

Bath

Richard Straffen Motors  
01225 444974

Bath

Robinson's  
Building Services Ltd  
01225 872637 / 07766 500877  
www.robinsonsbuiding.co.uk

Corston, Bath

Surefit-It Ltd  
01761 434668  
www.radstock-tyres.co.uk

Radstock, Bath

Western Building Consultants Ltd  
01225 789307 / 07899 840359  
www.westernbuildingconsultants.co.uk

Bath

Technoquip Ltd  
01793 528298  
www.technoquip.co.uk

Swindon

**Business Supplies/Stationery**

The Green Stationery  
Company Ltd  
01225 480556  
www.greenstat.co.uk

Bath

The Turnpike Garage  
01225 706646  
www.theturnpikegarage.co.uk

Melksham

Valley View Garage  
01761 420212  
www.valleyviewgarage.co.uk

Peasedown St John

## Dealing With Problems

### What should you do if there is a problem?

- If the trader has not carried out the work with reasonable care and skill, you may be entitled to a repair, replacement, partial or full refund of the contract price.
- If you have purchased goods and they are faulty within the first 6 months of the contract, it will be for the trader to show they are not at fault. After that time, or if the service is faulty, it is for you to prove the problem.
- If the work is not completed within an agreed or reasonable period, you can write to the trader and request that the work is completed by a specific date. Let the trader know that after this date you will be getting other estimates for the work and reclaiming any additional cost from them.
- Before you agree to any work being done, you should obtain quotations from different traders (we would suggest at least three) and compare prices so that you pay what is reasonable. If you have agreed a price and afterwards find that you could have got the job done more cheaply elsewhere, the supplier is not obliged to change their price.
- Remember an estimate is a guide price and may vary, but a quotation should be a fixed price. Ask in advance if there will be a call out charge.

### How can you sort it out?

- You can contact the Citizens Advice Consumer Helpline (03454 04 05 06) and seek guidance as to whether you are entitled to a repair, replacement or monetary compensation.
- Let the business know about the problem immediately and what you would like them to do about it.
- Confirm the details of the conversation in writing, keeping a copy of your letter.
- If you are not claiming a refund, you should give the business an opportunity to put matters right.
- If your complaint against a Buy With Confidence member is still not resolved, contact us via the Citizens Advice Consumer Helpline. Every effort will be taken to resolve complaints. However, in the event of an unresolved dispute, it may in some circumstances be necessary for a consumer or business to use the civil court system.

## Car Sales

Auto Bristol  
01454 281381  
www.thornburycarcentre.co.uk

Grovesend, Thornbury

Chippenham  
Motor Company  
01249 444000  
www.cmccars.co.uk

Chippenham

Country Cars  
of Bristol Ltd  
01454 313333  
www.countrycarsofbristol.co.uk

Chipping Sodbury

Cult Status Cars  
01373 822777  
www.cultstatuscars.com

Westbury

DG Car Sales Wiltshire Ltd  
01380 870777

Semington

George Stanley Cars Ltd  
01594 800913  
www.georgestanleycars.co.uk

Coleford

Harlequin Motor Company  
0117 960 7050  
www.harlequinmotorcompany.co.uk

Kingswood

Jefferies Car Centre  
01373 859200 / 07980811508  
www.jefferiescarcentre.co.uk

Westbury

Landford Car Sales  
01722 328661  
www.landfordcarcentre.co.uk

Salisbury

MB Cars  
07780 340000  
www.mbcarsswindon.co.uk

Swindon

Mountbatten Car Sales  
01454 228228  
www.mountbattencarsales.co.uk

Gloucestershire

Rex Car Sales  
01722 334900 / 07918 615642  
www.rexcarsales.co.uk

Salisbury

Semington Cars of  
Melksham Ltd  
01225 707060  
www.semingtoncars.co.uk

Melksham

Value Cars  
01985 219429  
www.value-cars.co.uk  
Village Green Garage  
01225 783388  
www.villagegreengarage.co.uk

Warminster

Bradford on Avon

Yate Car Sales Ltd  
01454 318605 / 07771 716464  
www.yatecarsales.co.uk

Yate

## Caravans / Motorhomes

Danbury Motor Caravans  
01454 310000  
www.danburymotorcaravans.com

Yate

## Carpenter/Joiner

Just Carpentry & Locks  
01242 699822 / 07796 222628  
www.jclocks.co.uk

Cheltenham

Michael Fletcher  
01225 466484

Moorlands, Bath

Oliver Hazael  
01225 331079 / 07813 068790  
www.oliverhazael.co.uk

Bath

## Carpets & Flooring

J Carpets Ltd  
01793 484542 / 07805 045235  
www.jcarpets.co.uk

Swindon

Paul Ealey Flooring  
01225 425778 / 07775 770 730  
www.paulealeyflooring.co.uk

Southdown, Bath

## Cleaning - Carpets/Upholstery

Advantex Cleaning  
01173 250087 / 0800 923 0332  
www.advantex-cleaning.co.uk

Stockwood, Bristol

Ben's Carpet and  
Upholstery Cleaning  
01460 239837 / 07729 365846  
www.professionalcarpetcleaningsomerset.co.uk

Chard



Green Man  
01225 292209  
www.greenmancleaning.co.uk

Combe Down, Bath

Proclene Limited  
**Gloucester**  
01452 414000 / 07800 529539  
www.proclene.com

### Cleaning - Ovens

OvenGleamers  
01275 370571  
www.ovengleamers.com

Pill, Bristol

### Cleaning Services

Felina Contract  
Cleaning Ltd  
01454 201562 / 07790 050187  
www.felina.biz

Bradley Stoke

HBS Cleaning Services  
08000 966464  
www.cleaningswindon.com

Swindon

Outlook  
Window Cleaning  
01242 584410 / 07900 262884  
www.outlookwindowcleaningcheltenham.co.uk

Cheltenham

Star Clean of Bath  
01761 439362 / 07793 060987  
www.starcleanltd.co.uk

Peasedown St John

### Computer Sales/Support/Repairs

Odin IT  
01225 808475 <http://www.odinit.co.uk>

Bath

### Damp Proofing & Control

Complete Preservation  
01225 769215  
www.completepreservation.co.uk

Trowbridge

### Drains / Drainage Services

D E Spencer &  
Sons UK Ltd  
01453 822764  
www.despencer.co.uk

Gloucestershire

Roman Rod Ltd  
01225 332181  
www.romanrod.com

Lower Swainswick

**Driveways / Tarmac / Paving**  
Acer Paving & Landscaping  
01793 729200 / 07802 752576  
www.acerpaving.co.uk

Swindon

AW Fencing  
& Driveways Ltd  
01242 579 133  
<https://www.awfencing.co.uk>

Cheltenham

Ess and Ess Hard  
Landscaping Limited  
01793 323151 / 07919 097885  
www.essandess.co.uk

Swindon

Greenwood Surfacing Ltd  
01225 891518  
www.greenwoodsurfacing.co.uk

Bath

Mick Hollick & Sons Ltd  
01793 644783 / 07944726549  
www.mickhollickandsons.co.uk

Swindon

Springfield Road  
Surfacing Co Limited  
01761 433772  
www.springfieldsurfacing.co.uk

Radstock, Bath

### Electrical Appliances Repairs / Spares

Hellfire Trading Ltd  
01225 330495  
www.hellfiretrading.co.uk

Bath

### Electricians / Electrical services

AF Denning Ltd  
01761 437035 / 07802 365946  
www.electriciansradstock.co.uk

Radstock, Bath

Aircrew Electricians  
01793 847654 / 07780112479  
www.aircrew.biz

Wroughton

Darren Wilkins  
Electrical Contractors  
01761 415310 / 07778 492534  
www.dwilkinselectrical.co.uk

Radstock, Bath

DBD Electrical Ltd  
01225 430510 / 07971 613783  
www.dbdelectrical.co.uk

Peasedown St John, Bath

Henden Electrical Ltd  
01225 425363 / 07836 283192  
www.henden-electrical.com

**Bath**

Gardens of Bath Ltd  
01225 429421 / 07990 570151  
www.gardensofbath.co.uk

**Bath**

J's Electrical (Swindon) Ltd  
01793 320447 / 07434 588731  
www.jelectricalswindon.co.uk

**Swindon**

Golden Stones Gardening  
01453 835032  
www.goldenstonesgardening.co.uk

**Stroud**

Kitson Electrical  
01225 851662 / 07818 404185  
www.kitsonelectrical.com

**Bathford, Bath**

Jay Furze Garden Services  
01225 466064 / 07969 681490  
www.gardenersbath.com

**Bath**

Lawrence Fairfield Limited  
01373 464577 / 07957 768913  
www.lawrencefairfield.co.uk

**Frome**

Rose's Gardening Services  
01373 827601 07530369808  
www.rosesgardeningervices.co.uk

**Westbury**

Oliver's Electrical  
01373 301344 / 07946588817  
www.oliverselectrical.co.uk

**Westbury**

### **Gates & Railings**

M C Engineering  
Keynsham Forge  
0117 986 4196 / 07932 166653  
www.keynshamforge.co.uk

**Keynsham**

### **Electronic Cigarettes**

Go Vape  
01793 612044  
www.govape.co.uk

**Swindon**

PH Gates & Fabrications  
01761 411322  
www.phgates.co.uk

**Radstock, Bath**

Wick'd up Vapers  
01722 349064  
www.wickupvapers.co.uk

**Salisbury**

Warminster Fencing  
01985 217775  
www.warminsterfencing.co.uk

**Warminster**

### **Estate Agent/Letting Agent**

Bath Lettings Ltd  
01225 465321  
www.bathlettings.com

**Bath**

### **Heating Services**

AJ McLean  
Gas Services  
01225 318024 / 07862 732220  
www.ajmcleangas.co.uk

**Newbridge, Bath**

Homelets of Bath Limited  
01225 484811  
www.homeletsbath.co.uk

**Bath**

RJ Mitchell  
& Son Ltd  
01225 424089  
www.plumbersofbath.co.uk

**Southdown, Bath**

LD Property Management  
01722 330133  
www.ldproperty.co.uk

**Salisbury**

### **Hobbies & Leisure**

Ballooning Network Ltd  
0117 947 1050  
www.ballooning-network.co.uk

**Ashton, Bristol**

### **Garage Doors**

SDS Garage Doors (Secure Door Services)  
Midsomer Norton, Bath  
01761 419999 / 07977 927590  
www.sdsgaragedoors.co.uk

### **Gardens/Landscaping & Maintenance**

Dave's Garden Maintenance  
07967831294

**Swindon**

### **Home Furnishings**

Artistic Plastercraft Ltd  
01225 315404  
www.artisticplastercraft.co.uk

**Twerton, Bath**

### Legal Services

Divorce Online  
01793 384029  
www.divorce-online.co.uk  
Swindon

### Locksmiths

Avon Door & Lock Co Ltd  
01761 416544  
www.avondoorlock.co.uk  
Paulton, Bristol

Bath Lock & Key  
01225 425533 / 07843 433386  
www.bathlockandkey.co.uk  
Widcombe, Bath

Just Carpentry & Locks  
01242 699822 / 07796 222628  
www.jclocks.co.uk  
Cheltenham

Lockmasters Mobile  
01793 770476  
www.lockmastersswindon.co.uk  
Purton, Swindon

### Mobility Products and Services

The Mobility Store - Swindon  
01793 701313  
www.thehearingandmobilitystore.co.uk  
Swindon

The Wroughton Mobility Store  
01793 815083  
www.thehearingandmobilitystore.co.uk  
Wroughton

The Marlborough  
Mobility Store  
01672 511550  
www.thehearingandmobilitystore.co.uk  
Marlborough

The Mobility Store  
01451 810088  
www.thehearingandmobilitystore.co.uk  
Bourton on the Water

### Motorcycle Sales

Holeshot Motocross Ltd  
01722 786251  
www.holeshotmotocross.co.uk  
Salisbury

### Motor Vehicle Hire / Rental

Centurion Travel Ltd  
01761 417392  
www.centuriontravel.co.uk  
Midsomer Norton,

### MOTs

BATHNES Council Transport  
MOT Centre  
01225 477314  
Bath

### Opticians / Hearing & Audiology

The Outside Clinic  
0800 605040  
www.outsideclinic.co.uk  
Nationwide

### Painters & Decorators

C P Dinham Ltd  
0117 279 8019  
www.cpdinhamlimited.co.uk  
Stoke Gifford

GW Decorating Services  
01793 528812  
Swindon

Hugh Irwin  
Specialist Decorator  
01793 727247  
Swindon

Quality Finish  
01454 773873 / 07976 784336  
www.quality-finish.co.uk  
Winterbourne

Rightbuild (Bath)  
07828 603271 / 07828 603271  
www.rightbuild.org.uk  
Frome

Wall to Wall Decorators  
01225 445679 / 07748 061624  
Weston, Bath

### Photography and Video Services

Flicks Video Production  
07890 183027  
www.flicksvideoproductions.com  
Swindon

### Petrol/Filling Stations

Autoline Service Station  
01225 703134  
Melksham

### Pet Services

Companions Haven  
01179 374554  
www.companionshaven.co.uk  
Pucklechurch

Wiltshire Dog Care  
01373 228821 / 07899738910  
www.wiltshiredogcare.co.uk  
Westbury

## **Pest Control**

Abee Pest Control Chippenham  
01249 653797 / 07967489117  
www.abeepestcontrol.net

Pest 24 Swindon  
01793 539684 / 07961 983581  
www.pest24.co.uk

Pest Control - Environmental Protection Bath  
01225 394041  
www.bathnes.gov.uk/pests

Pestforce Gloucester Gloucester  
01442 898093 / 07810 553687  
www.pest-force.co.uk/gloucester

Prokill Thames West Swindon  
01793 744610  
www.prokill.co.uk/contact-us/local-form-thames-west

The Pest Controller Swindon  
07557 023940  
www.thepestcontroller.co.uk

The Pest Office Corsham  
01225 690096  
www.thepestoffice.co.uk

## **Plumbers / Plumbing**

A G Oldall Heating & Plumbing Specialists Bath  
01225 836088 / 07836 254417  
www.oldalls-plumbing-bath.co.uk

AHS Swindon Ltd Swindon  
01793 533577  
www.ahsheating.com

Archers Heating and Plumbing Ltd Swindon  
01793 882492  
www.archersheating.co.uk

James Rayner Plumbing and Heating Ltd Swindon  
01793 847671 / 07919 105429  
www.jamesraynerplumbingandheating.co.uk

Mark Hinton & Son  
Plumbing & Heating Chipping Sodbury  
01454 880017  
www.markhintonplumbing.co.uk

McAdam Plumbing & Heating Weston, Bath  
07815 547313 / 07815 547313  
www.plumbingandheating-bath.co.uk

## **Property Maintenance**

Trident South West Limited Swindon  
01793 700781 / 07807 147273

Trustworthy Home Maintenance Ltd Swindon  
01793 343166 / 07976 903467  
www.trustworthy.ltd

## **Removals / Storage / House Clearance**

Andrews Removals and Storage Gloucester  
01452 520668  
www.andrews-removals.com

Cundick Transport Tunley, Bath  
01761 472615 / 07710 830384

Swift Removals and Storage LTD Gloucester  
01452 612935  
www.swift-removalsandstorage.co.uk

## **Retail**

AJ Furniture & Beds Yate  
01454 325111 / 07809 378268  
www.ajfurniturebeds.co.uk/

Wick'd Up Vapers Salisbury  
01722 349064  
www.wickdupvapers.co.uk

## **Roofing**

Chris Pritchard Roofing Weston, Bath  
01225 427354 / 07799 866072  
www.roofersbath.co.uk

GK Roofing Services Ltd Swindon  
01793 434820  
www.swindon-roofing.com

Highworth Felt Roofing **Swindon**  
01793 529958 / 07737 973385  
www.highworthfeltroofing-swindon.co.uk

Taylor Roofing  
Contractors **Braydon, Swindon**  
01793 855133  
www.taylorroofingltd.co.uk

### Security Services

BAC Fire & Security **Fishponds, Bristol**  
01179 583838 / 07563 526196  
www.bacsecurity.com

Durrant Security Alarms **Hinton**  
Charterhouse 01225 723515

Gem Security Systems Ltd **Hengrove**  
01179 788676  
www.gemsec.co.uk

Tollgate Security **Combe Down, Bath**  
01225 836 220  
www.tollgatesecurity.co.uk

Wiltshire Bobby Van Trust **Wiltshire**  
01380 861155  
www.wiltshirebobbyvan.org.uk

### Stonemasons

Marble Supreme Ltd **Kingswood**  
0117 956 3030  
www.marblesupreme.com

Touchstone  
Masonry Ltd **Peasedown St John, Bath**  
01225 220350 / 07713 293767  
www.touchstonemasonry.co.uk

### Telephone Care Lines

Homeline **Swindon**  
01793 464430 www.swindon.gov.uk

### Tree Surgery

Active Tree Care **Salisbury**  
01725 512679 07887517772  
www.active-treecare.co.uk

Meadowside Tree Care **Cheltenham**  
01242 690584 / 0749 7550644  
www.meadowsidetreecare.co.uk

Southern Tree Care Ltd **Salisbury**  
01722 220730

Tree Technique Ltd **Amesbury**  
01980 626353 / 01980 626353  
www.treetechnique.com

### Waste Management

BathNES Council Waste Services **Bath**  
01225 394041  
www.bathnes.gov.uk/wasteservices

Molehill Waste Clearance Ltd **Bath**  
01225 353654  
www.molehillwaste.co.uk

### Water Engineers/Treatment

The Water Softener Company (Formerly  
The Salt Man) **Chippenham**  
01249 446688  
www.thesaltman.com

### Windows / Double Gazing

Original Sash Window  
Solutions Ltd **Stroud**  
01453 755918 / 07870 658326

Surefit Windows Ltd **Swindon**  
01793 704177

### Web Design/Internet Services

Omega3design **Cheltenham**  
01242 323824 / 07718 909432  
www.omega3design.co.uk

Bath Business Web Ltd **Bath**  
01225 920503 / 07809 472817  
www.websitedesigninbath.com

### All Buy With Confidence Members Commit To:

- Trade fairly, openly and honestly recognising the rights of consumers
- Carry out only those activities for which they are qualified, experienced and have appropriate equipment for
- Comply with the legislation applicable to their business and activity undertaken

## Care at Home (Bath & North East Somerset area)

Abney & Baker Ltd  
01225 952200  
[www.abneyandbaker.com](http://www.abneyandbaker.com)

**Bath**

Alzheimer's Society Bath &  
North East Somerset  
01225 396741  
[www.alzheimers.org.uk](http://www.alzheimers.org.uk)

**Cleeve Green**

Bluebird Care (Bath &  
North East Somerset)  
01225 445225  
[www.bluebirdcare.co.uk/bath](http://www.bluebirdcare.co.uk/bath)

**Bath**

Butterfly Home Help  
01225 835888  
<http://www.butterflyhomehelp.com>

**Odd Down, Bath**

Candlelight Homecare  
Services Ltd  
01225 776000  
<http://www.candlelightcare.co.uk>

**Trowbridge**

Care South Home Care Service  
**Peasedown St John**  
01761 422920  
[www.care-south.co.uk](http://www.care-south.co.uk)

Carewatch Bath &  
NE Somerset  
01761 411188  
[www.carewatchbath.co.uk](http://www.carewatchbath.co.uk)

**Midsomer Norton, Bath**

Corinium Care Ltd  
01453 839290  
[www.coriniumcare.com](http://www.coriniumcare.com)

**Nailsworth**

Divine HomeCare Solutions  
01761 408158  
[www.divinehcs.co.uk](http://www.divinehcs.co.uk)

**Radstock**

Kumari Care Ltd  
01225 428449  
[www.kumaricare.com](http://www.kumaricare.com)

**Bath**

Millies Care & Support Agency  
01225 320840  
[www.milliescareandsupport.co.uk](http://www.milliescareandsupport.co.uk)

**Bath**

Network Healthcare  
Professionals Ltd  
0117 301 5040  
[www.networkhsc.co.uk](http://www.networkhsc.co.uk)

**Whitchurch, Bristol**

Prestige  
Nursing + Care  
0117 923 2222  
[www.prestige-nursing.co.uk](http://www.prestige-nursing.co.uk)

**Montpelier, Bristol**

RV Care Somerset  
01225 830309  
[www.domiciliarycareuk.com](http://www.domiciliarycareuk.com)

**Limpley Stoke**

Somerset Care Ltd  
01823 448150  
[www.somersetcare.co.uk](http://www.somersetcare.co.uk)

**Taunton**

Stella Davies T/A Safe and Sound  
Homecare Services

01761 410745  
[www.safeandsoundhomecareservices.com](http://www.safeandsoundhomecareservices.com)

**Radstock, Bath**

Way Ahead Care  
01225 789161

**Bath**





## Feedback:

An essential part of the scheme is the ability for Trading Standards to continually monitor members and pass on praise or, in rare cases, complaints. You can give feedback using a freepost card available from the business or by going to our website:

<https://www.buywithconfidence.gov.uk/rate-a-trader/>

Feedback is then added to the member's web listing, helping future customers.

## Buy With Confidence Top Tips:

- Get three quotes from different businesses for every job you need doing – and remember, cheapest is not always best
- Don't use cold callers, especially if they come to your door
- Using Buy With Confidence Trading Standards Approved businesses will help ensure your legal rights are respected

For help and advice with customer complaints call the Citizens Advice Consumer Helpline on 03454 04 05 06



# Find businesses you can trust

## The UK's Largest Trading Standards Run Business Approval Scheme

Supported by more than 50 local authority Trading Standards Services nationwide, Buy With Confidence supports honest and trustworthy businesses, and helps you to avoid rogue traders.



Find out more

[www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)